

City of Anacortes Leak Account Review Application



- Select a time when no water is being used. Make sure your dishwasher, washing machine, and hoses are all turned off.
- Locate the meter. It is located on the street side of your property near the perimeter. The lid says City of Anacortes. You may have to remove water or debris from the box. Water in the meter box does not necessarily indicate a leak. You may see a white or grey box next to your meter. The radio read system transmits the signal through this box.
- Your water meter reads like the odometer in your car. The last two digits after the decimal point can be ignored. Look for a triangle. That is the FLOW (leak) DETECTOR. If it is bobbing around, there is water flowing through the meter.
- Wait at least 15 minutes then read your meter again.
 If flow is detected and you are not using water, this may indicate a leak on your side (the house side) of the meter.
- LOOK and LISTEN inside the house and outside for the source of the water flow. Check all sinks, taps, & toilets.
- The customer is responsible for repairs on the house side of the meter. If you suspect a leak on the City's side of the box, or if you need assistance locating your meter box, please contact the Water Maintenance Department at (360) 293-1921.

Contact Us

CITY OF ANACORTES In person: 904 6th St, Anacortes

By Mail: PO Box 410 Anacortes WA 98221

Billing phone: (360) 293-1909 Billing fax: (360) 293-1928 Service phone: (360) 293-1921

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